



Document Title	Impartiality policy	
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IMPARTIALITY POLICY

The Management of SWASA Management Systems Certification recognizes and understands the importance of being impartial, and of being seen to be impartial, in carrying out its management system certification activities through:

- Identification of potential conflict of interest
- Elimination/ just resolution of any conflict
- Impartiality of certification personnel
- Ensuring objectivity of management system certification activity

Signed:


Executive Director

Date: 12 AUGUST 2024